

## WINTER GUIDELINES 2022

14 June 2022

### Purpose

These guidelines amend the usual [lodge rules](#) and [booking rules](#).

In preparing these guidelines, the directors have focused on the following principles:

- subject to the paramountcy of members' and guests' health and safety, as a members' ski club, we want the lodge to be available for you to enjoy with as little dislocation to you and with minimal changes
- having incurred two seasons of substantial losses, we feel more of the risk for COVID-19-related cancellations and changes in bookings need to be borne by the members.

### Changes

These guidelines are likely to be adapted as conditions evolve. It is hard to settle hard and fast rules now, knowing that conditions change. If these guidelines are revised the above date will change. They will be available on the website.

As with any guidelines, we are expecting members to abide by the spirit in which they are given. How successful this season is will, to a large extent, depend on how we can come together as members to do the right thing.

### Booking Periods

As for previous seasons but for all initial booking applications to be considered in March 2022 and until the directors decide otherwise, the following modifications will apply:

- 7-day bookings (Saturday to Saturday) given preference

These limitations are driven by the current COVID-19 situation. The objective is to reduce the number of people swapping in and out of the lodge to mitigate the risk of COVID-19 spreading. Because the situation is fluid the directors will be looking at this constantly. We are mindful that this may not fit in well with some members' plans. However, we will do our best to strike a balance as the season progresses.

## Refund Arrangements

As per standard cancellation policy which is:

- 90% refund if cancelled at least 4 weeks before the first night of the booking
- 30% refund if cancelled at least 1 week before the first night of the booking
- otherwise no refund

but subject to the following changes:

1. If you contact COVID-19 and have to cancel, delay or leave the lodge and you can prove that you have tested positive and registered your condition with NSW Health then you and your immediate close household contacts will be entitled to either a 95% refund or you can transfer the unutilized portion of your booking and the bookings of your immediate close household contacts to another time in the season that is available. While we are aware that this could cause inconvenience to other members of the same party, including temporary members, they will be expected to come or stay, as the case may be. The club can't afford to have last minute cancellations of whole booking parties. This is an exception to the normal rule that temp's need to be accompanied by their sponsoring members.

The directors will be guided by the NSW Health Regulations applying at the time when considering who are close household contacts.

2. If the lodge is required to close you will be entitled to a 95% refund for all bookings from the date of closure (including the unexpired portion of those who are at the lodge when the closure takes effect).
3. Normally, hardship (ie, unforeseen circumstances) leading to cancellation has been considered by the directors on a case by case basis for partial refunds. This season, there will be a tightening up of discretionary refunds. This is because the directors feel that this risk should be borne by the individual members, not the club.

## COVID-19 requirements

### Vaccinations

All eligible members and guests must have had at least two vaccinations and provide certification to that effect, together with proof on request by either manager, the lodge captain or a director. The certification will be included in the Disclaimer form you will be required to sign before coming. The form will be similar to the one all members and guests have been required to sign over the past two COVID-19 affected seasons.

Please have evidence of your vaccination status ready in case you are required to provide proof.

### Health Regulations

All members and guests must comply with applicable Health Regulations.

### Health checks

Members must remain vigilant to symptoms of COVID-19 prior to and while at the lodge. A thermometer will be available for members use. If someone tests as having a temperature higher 37.5 degrees celsius or they have any symptoms of COVID-19, they will immediately be required to isolate and do a rapid antigen test (RAT). Please bring a couple of test kits with you. The club will have some supplies on hand if you forget.

If you test positive, you will need to leave the lodge as soon as it is safe and practicable to do so together with any member classified as a 'close contact' and who may be required by Health Regulations to isolate. You will need to remain in your assigned lodge room in isolation until you leave.

### **Isolation**

A member who has COVID-19 will not be permitted to stay in the lodge and isolate but must leave as soon as it is safe and practicable to do so. If the Managers get COVID-19, they can stay and isolate in the Managers' flat until their required period of isolation finishes.

Plans will need to be made to travel from the lodge via private transport, as per NSW Health guidelines.

### **Operation without managers**

If the Managers get COVID-19 then, in the absence of being able to get temporary managers, the lodge will continue to operate on a summer self-catering basis so long as the directors consider it viable. Where a self-catering model applies, the directors will give consideration to partial refunds, but whether they will be given and, if so, will depend on the circumstances (eg, whether or not there is sufficient food would impact on the amount). It is not envisaged that refunds would be given if a member leaves early, or decides not to come, because a temporary self-catering model applies. The directors recognise that it may be impractical to continue operating if managers are not available for an extended period.

Where a self-catering model is to apply, members will be expected to carry out additional duties (eg, cleaning, garbage removal, snow clearing, etc). The captain will settle a general list of duties and make all final decisions covering who does what. A key expectation is that you leave the lodge as you would like to find it when you arrive. A 'Winter Operations Manual' is being prepared and will be published and available on the website to assist members should a self-catering model have to operate in the short term.

## **Additional requirements**

### **Sheets/linen**

At the time of issuing these guidelines, it is proposed that the arrangements will be as for previous seasons with sheets and pillow cases provided by the club and beds stripped when you leave and made for your arrival. You need only to bring your own towels. It is possible that changes may be made for this season depending on COVID-19 related conditions. We need to see how things develop. Possible changes are, for example, simply leaving the sheets and pillow cases in your room for you to make your own beds; asking you to strip your own beds and drop the linen in the laundry basket. We currently have enough sheets and pillow cases so incoming guests will not be using the same ones as the immediately preceding guests (after having been washed, of course!).

### **Numbers**

Unless Health Regulations impose restrictions, we intend to operate up to the usual maximum of 22 guests plus 2 managers.

### **Common room use**

While there are no limitations at this stage, if conditions warrant it, requirements may be imposed (eg, limit on numbers; mandatory use of face masks except when eating at the meal table; split shifts for meals; no self-help, etc). We ask you to exercise social distancing at all times to the extent you can.

### **Kitchen**

Limits on entry to the kitchen will be as determined by the managers and captain.